ANSWERS TO QUESTIONS FOR
RFP# ALPINE-012023- INFORMATION TECHNOLOGY
CONSULTING GOODS AND SERVICES

Issue Date:
January 13, 2023

The following document shall be incorporated as part of the above-mentioned RFP.

***ALL OTHER REQUIREMENTS, TERMS, AND
CONDITIONS REMAIN UNCHANGED***

1. If audited financials are not available, will internally prepared financials suffice? If internally prepared is not acceptable, will that deem the RFP response non-acceptable?

   Answer: An Addendum 1 will be posted to the Alpine website to address this section. See Addendum 1. It will also be reflected in the revised RFP document and Exhibit 2, Response Template.

2. Are there any custom databases, systems, or software on-premise or in cloud that require maintenance by the Proposer? If so, what database system types or programming languages should the Proposer have knowledge of?

   Answer:
   The current tasks performed for the court:

   1. ***Support and maintenance for a custom application to search and display archived scan files.***
   2. ***Support and maintenance for custom Jury Pool database.***
   3. ***Data destruction for case records in custom legacy CMS***
   4. ***Programming and support for custom legacy CMS***
   5. ***Non-Disclosure data maintenance in custom legacy CMS***

   Technical requirements as far as what an MSP would need to support the court.

   1. ***Intermediate knowledge and experience with Microsoft C# programming***
   2. ***Intermediate to strong knowledge/experience working with Microsoft SQL query language and stored procedures***

3. *Intermediate to strong knowledge/experience with C# and MS SQL Database Integration.*
4. *Intermediate experience with Microsoft Access*
5. *Background/experience with basic to intermediate data analytics*

3. In table 1 of RFP (Severity Level 2), the Resolution Period of 1 day may be unachievable dependent upon 3rd-party resolution or SLA's. Would it be acceptable to have this amended to include this verbiage?

   Answer: An Addendum 1 will be posted to the Alpine website to reflect the updated Severity Level 2. See Addendum 1. It will also be reflected in the revised RFP document.